



EUROVISION SONG CONTEST 2023 LIVERPOOL

WHO YOU'LL BE VOLUNTEERING FOR:

In May 2023, Liverpool will host the 67th Eurovision Song Contest on behalf of Ukraine. We are looking for 400-500 volunteers to welcome delegations and the public to the city.

WHO WE ARE LOOKING FOR

We're looking for enthusiastic volunteers to join us in representing our host city of Liverpool across a range of roles. No matter what your experience, we will be welcoming applications from all backgrounds and communities, from Liverpool and beyond.

Please note:

- ***There are no volunteering roles inside the M&S Bank Arena.***
- ***Role descriptions are subject to change as the operational plan for ESC23 is being developed.***

VOLUNTEER ROLE TITLE:	Eurovision Host City Welcome Volunteer
REPORTING TO:	Eurovision Visitor Experience Manager
LOCATION(S):	Lime Street Station Liverpool One Various city centre locations Indoor and outdoor <i>(Tee-shirts, a hoodie and a lightweight/waterproof jacket will be provided as part of the ESC23 uniform.)</i>
DATES:	Thursday 4 May – Sunday 14 May 2023
TIMES:	0900 – 2300 (day and evening shifts) <i>Exact times will be confirmed nearer to the event</i> <i>Expected shift length: min. 6 hours, max. 8 hours.</i>

ROLE DESCRIPTION AND PURPOSE

Eurovision Host City Welcome Volunteers will work together with the Tourist Information team at welcome desks located in various locations of the Liverpool City Centre.

Together, they will be the friendly and knowledgeable faces, able to assist visitors and locals to make the most out of our fantastic city, providing them with useful travel information, advice and tips such as:



- Eurovision event information
- Sight seeing and Tour bookings
- Attraction tickets and information

People who speak foreign languages are welcome to apply for this role.

As a Eurovision Host City Welcome Volunteer you do not need any prior education or training but you must demonstrate that you are willing and able to attend all essential training to prepare you for the role.

SKILLS AND ATTRIBUTES

Applications are welcome regardless of existing experience. We encourage both experienced and first time volunteers to apply.

We will welcome applications that provide evidence of the following:

- Good Communicator (verbal and non-verbal). Able to listen, communicate and provide information effectively and clearly.
- Good People Skills. Able to work effectively in a team, helpful and polite.
- Positive Attitude. Positive, confident and friendly approach to all people in all situations.
- Pro-Active. Good observation, actively seek public engagement with ability to make decisions and solve problems.
- Committed. Capable, committed, inspirational, reliable, enthusiastic and motivated to volunteer.

REQUIREMENTS

- be aged 18 or over on 29 April 2023;
- be able to speak and read English or communicate in British Sign Language (BSL);
- you must have the right to work in the United Kingdom;
Volunteering opportunities are open to any foreign national who has a **work visa**. EU nationals are permitted to volunteer if they have **settled or pre-settled status**. Foreign nationals visiting the UK are not permitted to volunteer for Liverpool City Council as the Council is not a registered charity.
Ukrainians who entered the UK under the government's **Ukrainian Scheme** have a time-limited right to work and can therefore volunteer with the relevant permit, stamp or visa. If they entered the UK before March 2022 they can apply to have their visa changed.
People currently **seeking asylum** in the UK are also permitted to volunteer.
- be available for the ESC23 period and able to complete at least 4 volunteer shifts between 1 May and 14 May 2023;

Eurovision Volunteer duties will support the Eurovision Song Contest 2023 event programme, they will not act as a substitute for paid positions. Eurovision Volunteers will not replace security, stewards, first aid or emergency service requirements at events.