



## EUROVISION SONG CONTEST 2023 LIVERPOOL

### WHO YOU'LL BE VOLUNTEERING FOR:

In May 2023, Liverpool will host the 67th Eurovision Song Contest on behalf of Ukraine. We are looking for 400-500 volunteers to welcome delegations and the public to the city.

### WHO WE ARE LOOKING FOR

We're looking for enthusiastic volunteers to join us in representing our host city of Liverpool across a range of roles. No matter what your experience, we will be welcoming applications from all backgrounds and communities, from Liverpool and beyond.

#### *Please note:*

- ***There are no volunteering roles inside the M&S Bank Arena.***
- ***Role descriptions are subject to change as the operational plan for ESC23 is being developed.***

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**VOLUNTEER ROLE TITLE:** Eurovision Cultural Festival Volunteer

**REPORTING TO:** Eurovision Cultural Festival: Event Coordinator

**LOCATION(S):** Various projects, installations and moments will be located at and around Liverpool City Centre. All locations will be in walking distance from Central Welfare Points. Exact locations will be revealed nearer to the time of the festival. In advance of each shift, volunteers will be assigned specific locations at which to base themselves. Although volunteers will have access to our Central Welfare Point for their initial shift briefing and to access refreshments and toilets during their shift, the majority of volunteering will be taking place outside. So volunteers will need to dress appropriately for the weather, in warm, comfortable and waterproof clothing where required. *(Tee-shirts, a hoodie and a lightweight/waterproof jacket will be provided as part of the ESC23 uniform.)*

**DATES:** Monday 1 - Sunday 14 May 2023

**TIMES:** 0900 - 2300 (day and evening shifts)  
*Exact times will be confirmed nearer to the time of the festival.  
Expected shift length: min. 6 hours, max. 8 hours.*



## **ROLE DESCRIPTION AND PURPOSE**

Eurovision Cultural Festival is a two-week curated programme situated across Liverpool city centre. This family-friendly festival features a number of art installations (large-scale constructions, often designed for a specific place or for a temporary period of time) which encompass varying genres of art and music. Volunteers will have the opportunity to be directly involved in a number of projects and also provide a friendly welcome to visitors, along with directions, local knowledge and information about the events.

Duties of a Eurovision Cultural Festival Volunteer may vary. Core duties will involve one or more of the following during a shift depending on the event and your interest. Volunteers will either be:

- stationed, in pairs, at various locations where the festival programme is happening or:
- work on specific projects such as parades and mass participatory projects

They will make themselves available to the public to share details of the festival, provide directions to where the programme is located, and share additional local knowledge where necessary.

Volunteers will work as part of the wider Eurovision Volunteering team, feeding any issues back to the Event Coordinators, reporting any concerns to the security staff, etc.

Please note that these roles will involve you being on your feet for the duration of your shift.

As a Eurovision Cultural Festival Volunteer you do not need any prior education or training but you must demonstrate that you are willing and able to attend all essential training to prepare you for the role.

## **SKILLS AND ATTRIBUTES**

Applications are welcome regardless of existing experience. We encourage both experienced and first time volunteers to apply.

We will welcome applications that provide evidence of the following:

- Good Communicator (verbal and non-verbal). Able to listen, communicate and provide information effectively and clearly.
- Good People Skills. Able to work effectively in a team, helpful and polite.
- Positive Attitude. Positive, confident and friendly approach to all people in all situations.
- Pro-Active. Good observation, actively seek public engagement with ability to make decisions and solve problems.
- Committed. Capable, committed, inspirational, reliable, enthusiastic and motivated to volunteer.

## REQUIREMENTS

- be aged 18 or over on 29 April 2023;
- be able to speak and read English or communicate in British Sign Language (BSL);
- you must have the right to work in the United Kingdom;  
Volunteering opportunities are open to any foreign national who has a **work visa**. EU nationals are permitted to volunteer if they have **settled or pre-settled status**. Foreign nationals visiting the UK are not permitted to volunteer for Liverpool City Council as the Council is not a registered charity.  
Ukrainians who entered the UK under the government's **Ukrainian Scheme** have a time-limited right to work and can therefore volunteer with the relevant permit, stamp or visa. If they entered the UK before March 2022 they can apply to have their visa changed.  
People currently **seeking asylum** in the UK are also permitted to volunteer.
- be available for the ESC23 period and able to complete at least 4 volunteer shifts between 1 May and 14 May 2023;

Eurovision Volunteer duties will support the Eurovision Song Contest 2023 event programme, they will not act as a substitute for paid positions. Eurovision Volunteers will not replace security, stewards, first aid or emergency service requirements at events.

